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Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

## Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

I chose a competitive provider because I am sick of how large corporations treat customers. My choice was made because I knew that my options were limited in my apartment complex and I realized that fee hikes, throttling, and the end of net neutrality would mean that all of these worries would be larger in the future. Sonic, my broadband provider, provides me with access to the internet and phone services that are critical in the SF bay area.

I had to sign up with competitive DSL originally with Sonic. The speeds weren't the best, but I chose to stick by Sonic because of my belief in a fair internet. Needless to say, I jumped at the chance to upgrade to cable internet because of recent changes to regulations. The improvement in speed and lack of throttling or hidden charges is what has kept me with Sonic. I have chosen to stick by Sonic even as ATT has put fiber into my apartment complex because of their commitment to me as a customer.

I watched as net neutrality was rolled back and tiered internet services were rolled out. I was shocked to see that for the price I pay for telephone and internet services would only get me the first tier of fiber, and that there would be no difference in my internet speed. I am glad that I have access to an alternative provider and I believe that they offer a truly unique service, which threatens the current telecom/communications/entertainment monopolies.

Carl Ketcham